



2018-2019
ANNUAL REPORT

MISSION STATEMENT:

The Arc of the Triangle, Inc. supports children and adults with intellectual and/or developmental disabilities [I/DD] to achieve their personal goals and dreams in our community through partnership and advocacy.

VALUE STATEMENT:

The Arc of the Triangle, its staff and board of directors value individuals with intellectual and developmental disabilities [I/DD] and their families by:

- Empowerment, self-determination and diversity
- Reinforcement through social, cultural and linguistic competence
- Innovation and social change through advocacy
- Integration through quality programs/services and natural supports
- Respect and equality through person centered beliefs and a strong community
- Support of families through safety, security and respite

STAFF 2018-19

Jennifer Pfaltzgraff, Executive Director

Lisa Maier, Quality Assurance Director

Michael Kirschner, Individual Services Director

Susan Swearingen, Supported Employment Director

Michelle Foy, Community Programs Director

Individual Services:

Marie Dionne, Assistant Director of Individual Services

Ramona Castillo-Segoviano Will Goble

Phillipa Grove Ebony King

Trista Palmer

Steph Madara Kevin Mercer

Employment Services:

Kathy Mayer, Assistant Director of Supported Employment

Barb Germiller Natasha Pratt Majesty Robinson

Rachel Werdebaugh

Community Programs:

Doug Gill Arlie Honeycutt Hailey McCullough

Courtney Owens Ellen Perry

Administrative Team:

Tim Barnard	Marie Clark	Amy Gagner
Stephanie Harris	Kenneth Kelty	Shauna Leng
Sophia Martin	Eileen Patrick	Heather Sapp

MESSAGE FROM JENNIFER PFALTZGRAFF, EXECUTIVE DIRECTOR

Dear Friends and Supporters,

We closed out 2018-19 by celebrating the Arc of the Triangle's 5th anniversary. In 2014 Orange, Durham, and Wake leadership agreed a merger of the 3 local Arc chapters was the sensible thing to do. After a year of planning, the merger of The Arcs of Wake, Durham and Orange happened. I think it's fair to say that the right decision was made. Five years later, we are not only a quality service provider, but now also a household name in the I/DD community as an organization that goes beyond service delivery to ensure all people with I/DD have access to community programs and events as well as resources and information.

This past year was many things- but what comes to mind as I look back is that this was a year of stability. Financially the year showed neither real growth overall, nor devastating loss in any one area. We did see a nice bump in Income for Individual donations and memberships. We can thank all of our other supporters for that! It shows that while it was a relatively quiet year- we are making an impact in our community and people want to support that effort. Where 2017-18 saw a half million dollar improvement in finances- a much needed increase income and serious cuts to expenses. This year was constant and stable.

We continue to contract with Cardinal Innovations, Alliance Health and NC Division of Vocational Rehabilitation for the majority of our funding. We then rely on donations, memberships, community grants and corporate sponsorships to fill in the gaps. We held two fundraisers last year. Our Bowl-a-thon in 2018 was held in Chapel Hill. 60 bowlers came out for an inclusive day of fun and fundraising. With the help of our sponsors and bowlers we raised over \$5,000.

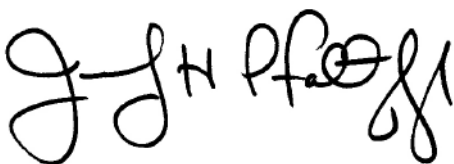
In April we hosted our second Casino Royale. Marbles set the stage for an evening of gourmet food and desserts, auctions, dancing, and authentic casino-style gambling. Guests played Texas Hold'Em, Black Jack, Craps and Roulette. All Betting on a Good Cause. Our silent and live auctions got a little competitive too! Thanks to our very generous sponsors and guests, The night was a hit and we raised over \$50,000.

The wait list for Medicaid services is long. There are thousands of individuals and families waiting for support. And then there are the thousands who do not even know these services exist. There is also an on-going trend and awareness towards supporting families in Transition to adulthood, as well as the need to be planning for the future. This year The Arc attended countless resource and community fairs across the Triangle- some school related, others just general information. We hosted important workshops on special needs financial planning and writing a Letter of Intent.

At The Arc we like to bring the fun. Community events are something that make The Arc unique. Party & Pics with Santa and our Holiday party for Teens and Adults were both packed! Santa and Mrs. Claus attended both! Family Fun Night is held here at Marbles throughout the year- free to children with special needs and their families and friends. We had a good time at Woofinwaggle in North Raleigh, with our first ever Special Paws for Special People. An opportunity for kids to meet trained service dogs and interact with them. And a year ago we had our first Wings for Autism partnering with RDU and Allegiant Airlines. (more inside!)

2019-20 is already proving to be an exciting year- so make sure you receive our emails and check our website for new services and events!

Thank you for supporting The Arc of the Triangle and children and adults with disabilities here in the Triangle.



QUALITY ASSURANCE AND CULTURAL COMPETENCE

by Lisa Maier, Quality Assurance Director

Cultural Competence and CLAS Standards

The Arc, from the very beginning, has valued the diversity of our communities, families and people we support. So it should not be surprising that The Arc has a focus on understanding each person's specific preferences, cultural and communication needs. Understanding these preferences and needs helps us advocate and support the way you want us to.

We learn this information in many ways but mainly through conversations about support and more formally through the Outcomes and Preferences assessment. We have discussions and completed assessments annually to capture changes in your preferences over time or as circumstances change. Preferences could include; household traditions, faith based practices, types of food, how you like to communicate, health needs and personal space preferences. It's not just about your religious or ethnic background, it's so much more.

It is important to The Arc to understand your personal or family culture. This way we can ensure supports are tailored to your personal presences and you feel respected and valued.

CLAS Standards are a way we can measure The Arc's performance. The National Standards for Culturally and Linguistically Appropriate Services have four main areas of focus with 15 focus areas.

1. Principal Standard – Providing respectful quality services that are responsive to diverse beliefs, practices, diverse languages, health literacy, and communication needs.
2. Governance, Leadership, and Workforce – Through Leadership, policies and practices including recruitment practices and education of staff.
3. Communication and Language Assistance – Offering supports in language assistance, easy to understand printed materials, multi-media and signage.
4. Engagement, Continuous Improvement and Accountability – Infusing our respect and support for cultural diversity and supporting those preferences, continually striving to improve and use demographic and health data to impact outcomes.

Over the last 4 years The Arc of the Triangle has created news ways to ask about your preferences and assess needs through new policies, practices and surveys. We are continually reviewing training needs for staff and being mindful when creating new documents, forms and social media posts. We are always open to your input whether it's a new idea, complement or concern. You can come in to talk with us, call or write to Jennifer Pfaltzgraff our Executive Director jpfaltzgraff@arctriangle.org or me at Imaier@arctriangle.org



The Council on Quality and Leadership
Partners in Excellence; Leadership for the Journey.



SUPPORTED EMPLOYMENT: ON THE JOB

by Susan Swearingen, Supported Employment Director

The Supported Employment (SE) Department worked with 156 participants during the 2018-2019 fiscal year in various capacities. Not only did we bring 57 new participants into the program through referrals from Vocational Rehabilitation, we were also busy supporting 76 participants who were already successfully employed throughout the triangle to ensure that they continue to maintain that employment. The SE team was also very successful in helping 42 new people to find jobs as well. The support that is provided to each participant is based on their individual wants and needs as well as their abilities and interests in competitive employment. The Supported Employment (SE) Specialists along with our Vocational Evaluator completed a combined total of 84 evaluations, spending individual time in the community with 23 participants helping them to determine their interests and talents in order to help them find the best job match. Each assessment explored individual participant skills and abilities as they worked side by side with the Arc staff performing a variety of tasks at each site. These assessments yielded invaluable information that was then used in determining the direction of the job search.

Supported Employment had one staff change in December with the resignation of an Employment Specialist. We were able to hire from within The Arc family, promoting a part-time Support Professional to a full-time Employment Specialist. She has been a great addition to the team and has added to the amazing success of this year. We have also had the privilege of seeing two of our Employment Specialists become Qualified Professionals based on their educational credentials and their years of experience in the I/DD community. This is exciting for us and speaks to their level of commitment to serving people in the I/DD community and advocating for their success.

One of the individuals who we advocated for employment was Ryan. Ryan came to us through a Vocational Rehabilitation referral to help him to find a new job because he was working at a local restaurant where he was not being set up for success and was not being supported. The Arc worked with Ryan and helped him to get a job with Centerplate, the catering company housed at the Raleigh Convention Center. Ryan works with a job coach who supports him daily through a variety of duties including collecting monumental amounts of trash, recycling, and food scraps, all of which have specific process and procedures for disposal. Ryan uses the freight elevator and takes it all underground where

he has learned to use the trash compactor and to navigate around the large trucks and other hazards that change daily based on deliveries and trade shows going on in the Convention Center. Ryan also assists with set-up and clean-up after catering events (some are 1000+ people), sweeping and mopping, and generally keeping things neat and tidy for coworkers. Ryan is a hard worker and has become a beloved member of the Centerplate team where he has been awarded Employee of the Month for being an example of hard work and perseverance.



PROJECT SEE [SUPPORTED EMPLOYMENT EXPERIENCE]

Project SEE was at full capacity this year with 19 students participating in the 6 week summer program. Each of the soon to be graduating high school students went through an application process which included a one on one interview with the program director and a phone interview with their teacher.

Once chosen to participate, the students (now referred to as interns) were assigned to the most appropriate worksite that fit their interests and abilities. Coaches were then interviewed, hired and assigned to the worksites. The sites for this year were SAS, PPD, Inc., Whole Foods, NC State, Marbles Kids Museum, The Garden's in Wakefield and The Lodge in Wake Forest. All of the worksites were happy to have the interns and coaches join their teams and become a part of the workplace culture where they gained invaluable experience and learned new skills preparing them for transition to life after high school. In addition, each of the students earned over 135 hours of credit to be used towards their graduation requirements for a diploma.

THANK YOU TO ALL OF THE BUSINESSES WHO HAVE PARTNERED WITH US OVER THE PAST YEAR AND ARE EMPLOYERS TO ONE OR MORE OF OUR PARTICIPANTS:

ABM/Chapel Hill Carrboro Schools
Applebee's
AW North Carolina
Azurelise Chocolate Factory
Babalu Tapas and Tacos
Belk
Bojangles
Burger King
Café Carolina
California Pizza Kitchen
Carlie C's
Cenplex Building Services
Centerplate - Raleigh Convention Center
Chapel Hill Country Club
Chickfila
Courtney's Drop In Kid's Care
Culvers
Dirty Dogs
Durham Co-Op Market
Extraordinary Ventures
Food Lion
Grandsons
Harris Teeter
Johnny's Pizza
La Farm Bakery
Lifetime Fitness

Lowes Foods
Magnolia Glenn Retirement Community
McDonalds
Moe's Southwest Grill
NC State - Landscaping
Old Navy
Orange County Rape Crisis Center
Pharmaceutical Product Development (PPD)
Publix
Quail Ridge Books
Relias Learning
Roses
Sam's Xpress Car Wash
Sleep Inn
Smithfield's Chicken and Barbeque
Springmoor Retirement Community
Sprouts
The Arc of the Triangle
TJ Maxx
UNC Parking
Walmart
Wegmans
Wendys
Whole Foods

INDIVIDUAL SERVICES

by Michael Kirschner, Individual Services Director

It has been a good year for The Arc. Having been in my position as Individual Services Director for a full year now, I reflect back on seeing what great partners we have worked with and the many internal improvements we have made here to make our services better for those we support. We have improved training, communication, and most importantly- customer service.

Individual Services are only provided for individuals who are fortunate enough to have Medicaid. The basic intent of these services is to ensure people with I/DD live full lives with the supports they need to be successful. We support individuals across the Triangle with these services. But the wait lists are incredible across the state. And while The Arc cannot change that- we can make sure we provide a quality service to the children and adults we do support .

We served 164 participants through our one-on-one supports. These services are:

Innovation Waiver Services

- AFL (Alternative Family Living)
- Community Living and Supports
- Community Networking
- Respite
- Supported Employment
- Supported Living

B3 Medicaid Services

- Respite
- Supported Employment

We also support 66 participants through our Community Guide/Navigator services. This includes Innovations waiver Community Navigator and B3 Services Community Guide.

We have an amazing Individual Services team and they work very hard along with our Human Resources and administrative teams to provide the quality care our families deserve and have come to expect. We are constantly working to address staffing challenges and will continue to do so. We strive to stay on top of the latest updates with Medicaid changes so we can provide answers to not only our families, but other families who call who may not know about these services.



HUMAN RESOURCES

by Eileen Patrick, HR Generalist

Recruitment and Retention remain the primary focus for the HR department throughout the 2018-2019 year. We determined several ways to show appreciation for our employees. We rolled out some benefits (including dental, vision and life insurance) to each and every employee who works for us regardless of the amount of hours worked. We also have extended the ability to contribute to a 403b retirement plan to each of our employees.



Our Staff Appreciation events included our executive director acting as "barista" for office and support staff who could come by the office for a handcrafted cappuccino or latte. We had an evening out at Boxcar Arcade for office staff to encourage the staff getting to know one another outside of the office. We celebrated Halloween, Thanksgiving, the December holidays and more throughout the year. The main theme being simple: that The Arc wants to show its appreciation for the people who work for us.



We continued our Employee of the Quarter program and honored the following recipients for 2018-19

3rd Quarter - 2018 Amy Tamburro and April Robinson

4th quarter 2018 - Bebe Snyder

1st Quarter 2019 - Doug Gill and Kemonty Foushee

2nd Quarter 2019 - Macy Emery and Remille Shipman

Processes continue to become more streamlined as we implement new strategies and determine the aspects of our process that are important to success. This allows the HR department to focus on the intangible things that increase employee satisfaction. Regarding training, we have been able to reduce the cost of pre-hire training. This allows us to continue to cover all the basic requirements and provide opportunities for all of our employees to delve deeper into topics pertinent to the I/DD field.

Our ever changing workforce gives us the chance to learn the skills that are required to succeed and give us an opportunity to deliver these skills to everyone. Our desire in HR is to be a sought after employer for those living in the Triangle and to continue to enable The Arc of the Triangle to continue to provide excellent services to the community.

We continue to partner with NC State University and UNC Chapel Hill for great interns both fall and spring semesters. Our interns help with a variety of tasks from attending our community events and helping out and doing work in our office to help plan our community events and fundraisers like Party & Pics with Santa and Casino Royale.



COMMUNITY PROGRAMS ACROSS THE TRIANGLE

by Michelle Foy, Community Programs Director

The Supported Retirement Program continues to thrive and meet the needs of senior adults (age 50+) with Intellectual & Developmental Disabilities. Participants are more active and independent than ever before and are gaining the skills, confidence and abilities to not only actively participate in their community but to also contribute. Participants can be seen participating in weekly activities (independently or with support) and averaging approximately 500 transportation trips monthly. From volunteering at various locations in the community to bowling, participating in senior center activities or just socializing and meeting new people, there are activities for everyone. For the last several years the program has been honored for being the Top 10 Volunteer Partner at the Food Bank of Central and Eastern NC.



The Community Programs across the Triangle continue to attract new participants and focus on being more inclusive. The Arc Choir had new performance opportunities this year in which they were able to share their talents and expanded their audience which included YouTube followers as they shared their musical selection for their annual Valentine Fundraiser, while the Triangle Self Advocacy Network (TSAN) held their first triangle wide fundraiser on June 20th at Moe's Restaurants and helped to raise money for their group.



The Petals with a Purpose Program partnership with the Seymour Senior Center (which began in the summer of 2018) has not only allowed seniors without disabilities the opportunity to participate in our program but has also given them the chance to serve as mentors as well. Having an inclusive program with individuals of all abilities working side by side has allowed friendships to develop naturally and permitted all an opportunity to give back to the community. The Cooking Class began having themed monthly classes in which participants were introduced to different cultures around the world making the classes fun and exciting and most importantly giving options for healthier eating.



ARC HOSTED COMMUNITY EVENTS

Annual Meeting and Arc Awards

Supports and Seminars: Special Needs Financial Planning & Writing a Letter of Intent

Family Fun Night @ Marbles Kids Museum

Spooktacular @ Marbles Kids Museum

Party & Pics with Santa - Durham

Party & Pics with Santa - Raleigh

Community Holiday Party

Arc Choirs Talent Show

Special Paws for Special People

Wings for Autism



OUT IN THE COMMUNITY

Resource Fairs:

Chapel Hill/Carrboro Public Schools

Chatham County Schools

Civitans Resource Fair - Holly Springs

DisABLE the Label - Durham

Durham Public Schools

Heritage High School - Wake Forest

Holly Springs Autism Awareness Event

Lake Myra Elementary School, Wendell

Town of Cary - Care & Share

Orange County Public Schools

Richland Creek Community Church - Wake Forest

Wake County Special Education Open House

Cam's Champs - Carolina Hurricanes

UNC Wellness Expo - Chapel Hill

Museum of Life & Science Sensory Day - Durham

Durham Lions Club - Durham

Durham Bulls Baseball Game

WINGS FOR AUTISM

On August 19, The Arc of the Triangle and Allegiant Air co-hosted its first Wings for Autism® event at Raleigh-Durham International Airport. This event was held in partnership with the Transportation Security Administration (TSA). The Wings for Autism program is an airport "rehearsal" to alleviate some of the stress that individuals with intellectual and developmental disabilities and their families experience when traveling by air.

During the event, participants checked in to receive their boarding passes, pass through the TSA security checkpoint, wait in the boarding area and board the aircraft. The program featured a presentation on the aircraft's features, in-flight safety protocols and take-off procedures. Wings for Autism also gave airport, airline, TSA professionals and other personnel the opportunity to observe, interact and deliver their services in a structured, learning environment. Arc staff provided a special training to employees who would interact with our participants.

This event was open to individuals with intellectual and developmental disabilities in the Triangle and beyond who seek a safe, but realistic, experience of travelling through a busy airport. More than 70 participants attended with a family member or support staff.

The Arc of the Triangle's Executive Director Jennifer Pfaltzgraff told this story: "I met a mom at a resource fair last year and when I told her about the event we were planning she cried! She shared with me that her child had never met his grandmother, who lived in Texas, because she was afraid to make that investment in case it didn't work out. They attended and her son did great. They are planning a trip to Texas so grandmother and grandson can finally meet."



VOLUNTEERS

There are vital elements to making a successful non-profit agency. And volunteers and our community partners are one of the more important pieces. We recognize everyone who has helped out in some way with The Arc of the Triangle.

Ongoing Individual Volunteers – 24

Group Volunteers - 4

Southeast Raleigh HS Beta Club

Meredith College Child Development Dept.

NC Central's- Natl Student Speech Language Assoc.

NC State's Arnold Air Society

Triangle Optometry

One Time Event Volunteers - 120



HOLIDAY GIFT DRIVE



Our Holiday Gift Drive was a bigger success than ever. The Arc of the Triangle was able to deliver gifts to many of our own participants, residents of the O'Berry Center, as well as participants served by The Arc of NC.

Glaxo Smith Kline

Pleasant Grove United Methodist Church

Inner Health Chiropractic

Center for Chiropractic Wellness

NuAngels Home Care

Family Donors: Laura Alden, Tanesha Boldin, Marie Hughes, Jeri Jaitapker

Individual Donors: Lynn Cotterill, Lisa DeMarco, Regina Dropkin, Meredith Ellington, Millie Kabrick, Nick Keller, Beth LaPierre, Dionne Lester, Christine Ryan, Dawn Selby, Mary Stillwell, Melissa Stockley-Jones

COMMUNITY PARTNERS

NEW THIS YEAR

Allegiant Airlines

AMF South Hills Lanes

Raleigh Durham International Airport

Seymour Senior Center, Chapel Hill

ON-GOING PARTNERS

AMF Pleasant Valley Lanes

BJ's - Garner

California Pizza Kitchen

Carrboro Fire Station 1

Chuck Jaynes Photography

Costco

Covenant Christian Church

The Food Bank of Central & Eastern NC

Good Shepherd Lutheran Church

Hargraves Community Center

Hillyer Memorial Christian Church

Jersey Mike's - Cary

Marbles Kids Museum

Mardi Gras Bowling

Meals on Wheels

Papa Johns - Raleigh

PNC Bank- Chapel Hill

Reality Ministries

Resurrection Lutheran Church

Steve Rubin Photography

Triangle Grace Church

UNC Health & Wellness Center, Meadowmont

Whole Foods - Chapel Hill

2018 ARC AWARDS

EMPLOYER OF THE YEAR

Special Treats Sprouts
Crosstown Pub

TEACHER OF THE YEAR

Sarah Harvel

PROFESSIONALS OF THE YEAR

Jane MacNeela Alayna Lee

Arc SUPPORT PROFESSIONAL OF THE YEAR

Brenda Sartwell

VOLUNTEER OF THE YEAR

Mitch Taper

SELF-ADVOCATE OF THE YEAR

Ellen Perry

COMMUNITY PARTNER OF THEY YEAR

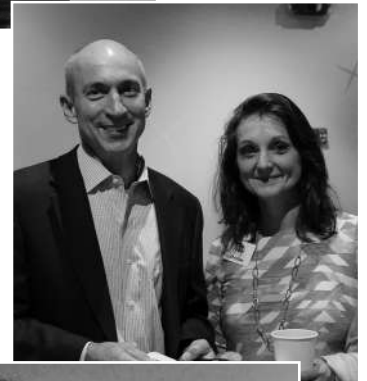
Christine Dennis
The Zolor Group

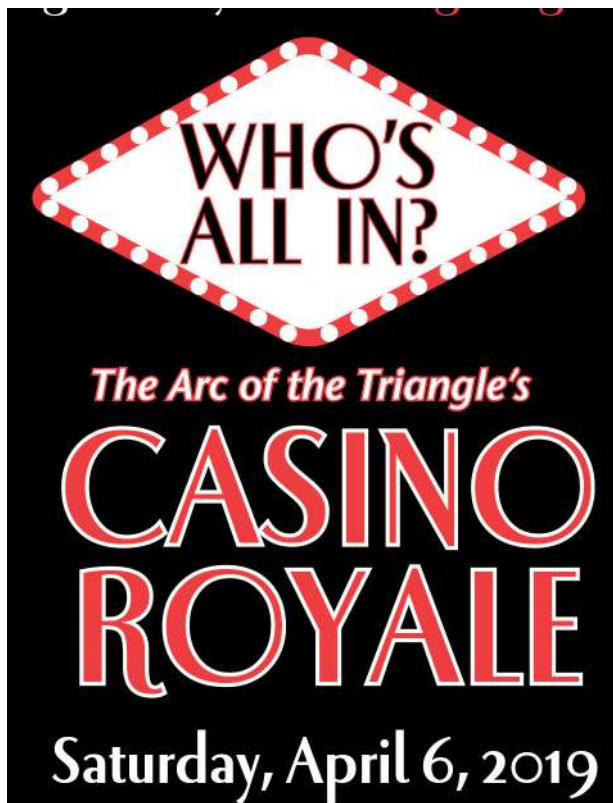
DISTINGUISHED SERVICE AWARD

Sally & Bo McCormick
CFC Challenger League

PRESIDENT'S AWARD

Michael Madden





STRAIGHT FLUSH

The Ireland Family Foundation
& Extraordinary Ventures

FULL HOUSE

eVision Partners
Publix Charities
Triangle Visions Optometry

FLUSH

IBM Marsh McLennan Agency
The Keller Family NuAngels Home Care
Northwestern Mutual Financial
Pediatric Possibilities Second Story Health
Raleigh Neurology Associates, PA

TWO PAIRS

A & A Aging Life Care Specialists
Apple Koceja Accountants | Broken Birdie Prod.
Cary Estate Planning | Disability Advocates Group
Dixon Hughes Goodman | Inner Health Chiropractic
NC Electric Cooperatives | OnPar Technologies
Preston Corners Dentistry | Rose Oil Company Josh
Ravitch & Amy Rosenthal | Withers Ravenel



FOUNDATIONS, GRANTS & LOCAL SUPPORTERS

Amazon Smile
Cardinal Track Club
Crossroads Fellowship Foundation
Fidelity Charitable Gift Fund
Knights of Columbus
Orange County
Town of Carrboro
Town of Chapel Hill
Millbrook United Methodist Men
Zeta Tau Alpha, UNC

LOCAL FUNDRAISERS

Ben & Jerry's Ice Cream
Moe's Southwest Grill - Triangle



The Arc Finance Committee
Law Offices of Janet McLamb
Tha Madden Family
The Stockley-Geringer Family

Chapel Hill Tire
Pediatric Therapy Associates
Team Warner



DONORS

\$5,000 + up

Cardinal Track Club
The Ireland Family Foundation
UNC's Zeta Tau Alpha Sorority

\$2,500 - \$4,999

eVision Partners, Inc.
Millbrook United Methodist Church
Jennifer & Jim Pfaltzgraff
Publix Super Markets Charities
Triangle Visions Optometry

\$1,000 - \$2,499

Laura & Ken Alden
Richard Balamucki
Carlson Family Foundation
David DeMarini
Cristina Flake
Karen Geringer
IBM
Nick Keller
Lamb Foundation of NC, Inc
NuAngel's Home Care, LLC
Pediatric Possibilities PA
Raleigh Neurology Associates
Second Story Health, LLC
Marsh & McLennan Agency
LLC Marissa Techmeier
Wells Fargo Foundation

\$500 - \$999

A&A Aging Life Care Specialists
Apple Koceja Accountants
Robert Bagin
Leslie Boyce
Broken Birdie Productions
Brooks & Chandak Dentistry
Cary Estate Planning
Developmental Therapy Assoc
Disability Advocates Group
Dixon Hughes Goodman, LLP
Derek Elenbaas
L. Dickson Flake
Marie Hughes
Inner Health Chiropractic, Inc.
Virginia Knowlton
Michael Madden
Janet McLamb
Bill McNairy
Susan & Jay Meyer
Carol & Marty Moore
N.C. Electric Cooperatives
Northwestern Mutual
OnPar Technologies
Josh Ravitch
Rose Oil Co.
Keara & Kevin Suzik
The Stockley-Geringer Family
Thomas Tobin
Vital Source Technologies
Withers Ravenel Inc.
Dave Woody
Paul Yokabitus

\$250 - \$499

Abilitations Children's Therapy
Andrew & Briana Austin
Emmy Boyette
Mark & Lynn Britt
Chapel Hill Tire
Tom Davis
Meredith Ellington
Bo Farley
William Hoffman
Tim Humphrey
Mary June Jones

Deborah Moehring
Karen Patterson
David Pearlsweig
Pediatric Therapy Associates
Nancy Pfaltzgraff
Michael & Susan Poteat
Barbara Prillaman
Principled Technologies Inc
Kirby Ring
Christine Ryan
Mary & Christopher Snyder
Gerald Stockley
United Way of Greater Kansas City
Art Warner
Trey Watkins
Alice Wertheimer
Pam Wright

\$100 - \$249

Rachel Arcangel
Eddie Bailey
Lindsay Barber
Ben & Jerry's
Stanley Black
Josh Bomar
Leslie Boyce
Leslie Boyu
Craig Brandt
Pat Brewer
David Brown
Al Capehart
D. Cimorelli
Laurie Cochran
Anne Dahle
Nancy Davison
Joan-Ellen Deck
Claudia Depue
Dawn Enochs
Yuan Farley
Jane Fisher
Taylor Furr
Amy Gagner
Alison George
LeeAnn Graham
Jessica Gutierrez
Lisa Hanson
Jennifer Idoni
David Henry Johnson
Arnold Kaluzny
Kenneth Kelty
Mary Kessler
Brett Koceja
Dave Kranau
Bill Lappin
Joel Levy
Richard Mammes
Kathy Mayer
James "Bo" McCormick
Heather McLaughlin
Elizabeth McLean
Donna Melton
Michelle Merritt
Susan Meyer
John O'Donovan
Missy Orr
Poonam Pande
Barbara Papanestor
Brenda Peterson
Gerado Quiros
Murney Rinholm
Anne Rothrock
Vidette Rouse
Phil Stanberry
Nancy Tannenbaum
Cynthia Thimme
Jenny Tu
Cameron Vulgamott
Gregory Wahl
Lorrie Walter
James Warren
Henry Wilkinson
Edward Williams

\$5 - \$99

John Alden
Lynne Arden
Lisa Ashe
Tim Barnard
Donna Beckmann
Nikki Bender
Heidi Berger
Carla Bernstein
Stanley Black
Tanesha Boldin
Dylan Bouterse
Cindy Boykin
Dalija Brecher
Clare Buckland
Serena Buckner
Sally Buckner
Jacqueline Bullock
Ninna Burkhill
Lisa Cepull
Peter Chae
Sherri Claes
Gregory Clawson
Cindy Coppedge
John Cordeiro
James Cornell
Lynn Cotterill
Critical Access Network
Retta Crosson
Tracy Crumsey
Mary Jude Darrow
Jack Davis
Ana de Jesus
Crystal De la Cruz
Debbie Deters
Margaret Deutsch
Richard & Judith DiDonato
Libby Diesel
Ginny Dropkin
Sam Dunn
Melanie Edwards
Erik Eide
Amy Eischeid
Teresa Elliott
Carla Erickson
George Forrest
Michelle Foy
Margaret Gagner
Nathanael Germiller
John Goddin
Catherine Grey
Hugh Grist
Philippa Groves
Ricardo Guevara
Jonathan Javier Guzman
Tabitha Harris
Leah Hathaway
Brenda Hauf
Catherine Hawn
Mari Hayter
Tamela Haywood-Kinsey
Candy Heath
Linda Hebert
Donald Hiller
Christina Hilliard
Martha Hipskind
Damion Huffman
Fred Hummel
Kerry Hutchins
Michael Jacobson
Jerusha Jaitapker
Rawley Kabrick
Millie Kabrick
Debbie Karpel
Maia Keller
Jackie Kelty
David Kenney
Russell Kesler
Kellie Kessler
Graham Kimberly
MichaelKirschner
Carl Knox
Anthony Krasznai
Donna Kregor

Robert Lanahan
Robin Laster
Shauna Leng
Dionne Lester
Barbara Levin
Gunnar Levin
Janet Levy
Kate Luby
Ashleigh Lucas
Liping Lui
Stephanie Madden
Lisa Maier
Vidhya Manoj
Ann Matthyse
Charles McDonald
Todd McLean
Anne McLean
Jane McNeill
Lia McNeilly
Debra Mee
Charles Moore
Edgar Moreno
Barbara Morris
Elizabeth Ney
Adam Nickerson
William O'Connor
Jim O'Brien
Sandra Olinger
Trista Palmer
Eileen Patrick
Nancy Paxton
Kate Payne
Linda Piper
David Poe
Susan Reed
Lauren Rivenbark
Carolena Robertson
Beth Ryals
Heather Sapp
Christopher Schoenwetter
Dawn Selby
Robert Shannon
Susan Shrager
Tim Simmons
Lee Etta Smith
Jeff Smith
Benjamin Smith
David Spain
Karthik Sriram
Renee St. Hilaire
Kimberly Stall
Deborah Stanford
Chad Steele
Christopher Steele
Robert Steinroeder
Tracy Stephenson
Mary Beth Stillwell
Nancy Jo Stotts
Tracy Stuart
Deb Sudbeck
Zina Sutton
Michael Swanson
Taylor Swanson
Susan Swearingen
Steven Taper
Elizabeth Taylor
Ewan Toscano
Norm Toussaint
Andrea Tullos
Sarah Turnell
Laura Van den Troost
Karen Velasquez
Nicholas Vernon
Gary Wallach
Jane Walz
Mary Warren
William Waugh
Caroline Weaver
Edward Weigel
Sallie Winter
Mark Wollerman
Benjamin Wright
Brandon Yates
Dawnnyell Yon
Kendra Young

A SUMMARY OF THE 2018-19 FISCAL YEAR

Total Public Support and Revenue:	\$3,553,045
Total Expenses	\$3,396,706

INCOME

Contributions	63,588
Special Events	37,407
Government grants	319,611
Contracted Services	3,070,599
Program Service fees	51,941
Investment income	6,975
Realized & unrealized gains	2,924
	<hr/>
	\$3,553,045

EXPENSES

Program Services	2,944,529
Advocacy, I&R, Education	61,770
Supporting Services:	
Management & general	347,186
Fundraising	36,337
Payments to Affiliated Organizations	6,884
	<hr/>
	\$3,396,706

2018-19 BOARD OF DIRECTORS

Christine Ryan, President

LeeAnn Graham, Vice President

Josh Ravitch, Secretary

Derek Elenbaas, Treasurer

Dave Woody, Past President

Laura Alden

Tanesha Boldin

Peter Chae

Emmy Boyette

Robert Faircloth

Karen Geringer

Nick Keller

Bill McNairy

JOIN

To become a member:

- visit our website to join online
- call the office to have a membership form sent to you

SUPPORT

The Arc of the Triangle is funded through state and local funding, revenue generated from its programs and donations from Arc members, corporate and foundation grants, and state and federal employee workplace giving programs. The Arc also sponsors fundraising events to bridge the gap in funding support and to add new services.



OUR LOCATIONS:

Durham/Orange

1709 Legion Road | Suite 100
Chapel Hill, NC 27517
919-942-5119 | Fax 919-942-2119

Wake

5121 Hollyridge Drive | Suite 100
Raleigh, NC 27612
919-832-2660 | Fax 919-832-5446

www.arctriangle.org