



2020-21

**ANNUAL
REPORT**

MISSION STATEMENT:

The Arc of the Triangle, Inc. supports children and adults with intellectual and/or developmental disabilities [I/DD] to achieve their personal goals and dreams in our community through partnership and advocacy.

VALUE STATEMENT:

The Arc of the Triangle, its staff and board of directors value individuals with intellectual and developmental disabilities [I/DD] and their families by:

- Empowerment, self-determination and diversity
- Reinforcement through social, cultural and linguistic competence
- Innovation and social change through advocacy
- Integration through quality programs/services and natural supports
- Respect and equality through person centered beliefs and a strong community

STAFF 2020-2021

Jennifer Pfaltzgraff, Executive Director

Lisa Maier, Quality Assurance Director

Michael Kirschner, Individual Services Director

Susan Swearingen, Supported Employment Director

Eileen Patrick, Human Resources Director

Michelle Foy, Community Programs Director

Individual Services:

Marie Dionne, Assistant Director of Individual Services

Ramona Castillo-Segoviano Liane Chestnut-Perez Stephanie Cole

Meaghan Harrison Trista Palmer Nina Rhoades Laura Williams

Angell Harrell Kevin Mercer Sandy Rogowski

Kathy Mayer, LCMHC-A

Employment Services:

Rachel Werdebaugh, Assistant Director of Supported Employment

Kathy Mayer Athena McWhorter Antionette Mitchell

Natasha Pratt Majesty Robinson Emily Taylor

Community Programs:

Doug Gill Hailey McCulloch, MT-BC

Dona McNeill Brandi Hancock

Administrative Team:

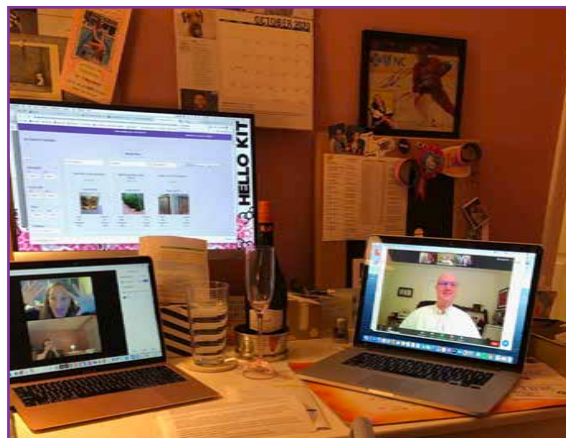
Kenneth Kelty Heather Sapp Keara Suzik

Joy Allen Shannon Williams Ariz Zekir

MESSAGE FROM JENNIFER PFALTZGRAFF, EXECUTIVE DIRECTOR

Dear Friends and Supporters,

The Arc of the Triangle spent the 2020-2021 year at home and online. At first I set up my “desk” on my dining room table thinking it would be a couple of months. As summer approached I made the move to turn what had been our daughter’s bedroom into my home office. As much as I did not want it to feel permanent, very quickly it did. Like everyone, I felt anxious and worried and a little bit angry. Scared for my child with cerebral palsy and my 85 year old mother. Fear of the unknown. So I took control of what I could and dove into my work to do everything I could to continue to support the disability community.



At The Arc of the Triangle, we learned to adapt our work lives in the spring of 2020. Meeting regularly on Microsoft Teams for virtual meetings, we worked on how we would deliver services and support the disability community during the pandemic. By July 1, 2020 we were developing and implementing online services and events. One Zoom account for the agency turned in to three. We subscribed to Kahoot! for online trivia games for both fundraisers and staff meetings. Microsoft Teams was essential for every day business.

Arc Triangle University was launched – an array of online classes that were designed to promote movement, socializing and education. Read more about these classes inside. Supports & Seminars like Future and Financial Planning became webinars. Medicaid and Vocational Rehabilitation services were slower to get telehealth services offered- but once they were offered, we saw a significant increase in our provision of Medicaid services and other state funded services while COVID numbers raged.

Individuals from all over signed up for our online classes- the furthest from Pennsylvania! We “met” a lot of new friends through ATU and our webinars. Many of these families had not heard of The Arc of the Triangle. Most individuals who joined us did not receive any Medicaid services like the Innovations Waiver. The Arc continued to strive to support as many individuals as we could through this difficult time.

While we navigated the challenges posed to our service delivery we also had to re-create our fundraising plans. In April 2020 we had planned to host our annual Casino Royale, which had already been postponed. We chose October 2020 as our new date. As summer began to wane, we realized we would not be celebrating in person in October either. Our Development Committee and staff brainstormed and came up with an online Casino Royale to be held via Zoom. Every guest got a Party-in-a-Box that included charcuterie and other snacks and sweets, Bingo cards, Poker rules, Arc swag, Hand sanitizer (OF COURSE!), and a bottle of bubbly. Guests signed on for rounds of Bingo and during the event we added trivia to keep the night going. Winners won prizes that included gift cards and other goodies. We also moved our auction online for the first time ever. By spring we knew we needed another fundraiser and help. So we invited everyone to “Spring Fling” two days of online games! Both events were unique successes.

So much of the 2020-2021 year was full of sadness, frustration and loss. So many of our families and staff were affected in some way by the COVID-19 pandemic. Yet we managed to find our silver lining: *the people around us*. The families that allowed us to continue to serve them. The donors that gave more than the year before. The employees that put themselves in situations most of us were able to avoid, like going out in public to provide services. To all of them, I say thank you.

Jennifer Pfaltzgraff
Executive Director

Editor's Note: Sadly, due to the COVID-19 pandemic, this annual report will have less photos than most years.

4-YEAR ACCREDITATION ACHIEVED

by Lisa Maier, Quality Assurance Director

The Arc of the Triangle has chosen The Counsel on Quality and Leadership (CQL) as its National Accreditation partner for the last 15 years. In early 2020 we were all met with the challenges of a pandemic so we had a decision to make. Do we postpone our accreditation or push forward? If we can launch Arc Triangle University, support families and staff through technology, and move meetings and staff training to virtual venues, we can do anything. As we prepared for our next review we realized it was time to reach higher than the 3-year CQL Quality Accreditation. We were confident that reach higher and go for the 4-year Excellence level.

The format of our accreditation went from in-person to all virtual for four days in April of 2021. For two of those days we balanced staff and participants in two virtual rooms simultaneously. We had discussions about how we meet the CQL Basic Assurances and Shared Values. We held staff and participant forums and a Personal Outcome Measure (POM) interview. On the third day we invited parents to join staff, participants and our Board members in a Stakeholders day. Its this additional day that supports our excellence level of accreditation.

Stakeholder's day brought people, that may not have met before, together to brainstorm on The Arc's strengths and identify where we could improve. Stakeholders included the people we support, their family members, individuals from our board of directors and staff. The day was very productive. It was exciting to hear all the good things The Arc stakeholders shared about the work we do and how we continue to innovate, change and grow. From this we then developed our three quality improvement projects.

- How we can empower people to take ownership of their services,
- How can we make the service planning process more meaningful to those supported and
- Improve recruitment and retention of qualified staff during this staffing shortage.

The Arc continues to work on these projects and revise as needed. We thank everyone who participated.



SUPPORTED EMPLOYMENT: ON THE JOB

by Susan Swearingen, Supported Employment Director

The Arc's Supported Employment Staff continued providing supports and services out in the community despite the surge of COVID-19 this past fiscal year. We were one of the very few Community Resource Providers contracted with Vocational Rehabilitation (VR) that continued to be out in the community providing job development and on the job in person support as well as community based vocational evaluation services. Despite a large drop in people with IDD seeking jobs during this time The Arc received 71 new referrals for services from VR.

The Supported Employment Department also saw growth and change this year. We were able to add a new position for an Employment Specialist to cover all of the B3 Medicaid Supported Employment and Long-Term Follow Along services.

This fiscal year brought no shortage of job opportunities with job vacancies growing in record numbers. The disadvantage was that employers were not as willing to allow for job modifications due to the labor shortage. Employers were seeking individuals who could do a myriad of tasks that were even sometimes outside of the regular job description. This did not deter our dedicated staff from advocating for those participants who were willing and eager to be out in the community and working. Some creative thinking, lots of brainstorming and determination resulted in 42 people getting jobs.

For those participants who were not ready to be out in the community, VR continued with funding for a service called Community Inclusion that allowed for virtual one on one meetings with participants. Services were provided as scheduled meetings and the participant and Employment Specialist worked together to determine what vocational topics would be covered; everything from Job Preparedness and Disability Awareness Topics to Health, Safety & Wellness and Independent Living. Participants were engaged and challenged think about set goals for their future. VR ended the funding for this service on December 30, 2021. Having the virtual service end gave several participants the time to prepare and ultimately the push that they needed to get back out into the community. A few of them have already gotten jobs and we will continue to work hard and advocate until they are all successfully employed.

OUR JOBSITES:

Wake:

Fresh Market
McDonald's
The Laurels at Forest Glen
Buffalo Wild Wings
DHL
Harris Teeter North
K9 Resorts
YMCA
Michael's
Food Lion
Magnolia Glen
Smithfield's Chicken & BBQ
Quail Ridge Books

Sam's Club
Applebee's
Centerplate at the Raleigh
Convention Center
Publix
TJ Maxx
The Forks Cafeteria
Lowes Foods

Orange:

Harris Teeter
Bojangles
Wegmans
Fresh Market

Nothing Bundt Cakes
Orange Co. Rape Crisis Center
Cocoa Bean
Purple Bowl
Weaver Street
Extraordinary Ventures
Whole Foods

Durham:

NCCU Food Service
Bojangles
Harris Teeter
Duke Regional Hospital
Royal Threads

PROJECT SEE [SUPPORTED EMPLOYMENT EXPERIENCE]

by Athena McWhorter, Project SEE Coordinator

For many years, Project SEE was a traditional 6-week summer internship program, but COVID-19 changed that. The premise of the program did not change. It continues to serve Occupational Course of Study (OCS) high school students who work in teams of two or three students and a job coach to gain valuable vocational experience as well as earn the paid work credits needed to earn a high school diploma.

During the spring of 2020 and a long quarantine, we decided to develop the first ever Project SEE pre-vocational workshop and we were going to do it virtually. We held two sessions via Zoom with a total of 29 students participating with the support of 14 job coaches. Project SEE offered workshops on post-secondary options, self-advocacy in the community and the workplace, dress and hygiene in the workplace, job searching, how to fill out a job application, resume writing, and interviewing skills. The students worked hard to develop a resume and complete a mock interview to complete the pre-vocational workshop.

As the state moved into phase 3 of quarantine and job coaches became available, Project SEE started to slowly place students at job sites.

Between October 2020-June 2021 out of 48 students we had 32 students complete the entire program successfully despite the challenges of trying to find placements comfortable enough to let Project SEE student come in to work or finding staffing who were comfortable working in the midst of the pandemic even with safety precautions in place. Overall the program was a success for the interns.



PROJECT SEE JOB SITES

Durham County:

Lakewood YMCA
Downtown Durham YMCA

Wake County:

The Lodge at Wake Forest
The Food Bank of Eastern and
Central North Carolina
Whole Foods- Wade Ave.
Taylor YMCA
Kerr Family YMCA
Kraft YMCA
Poole YMCA

Orange County:

Chapel Hill- Carrboro YMCA

INDIVIDUAL SERVICES

by Michael Kirschner, Individual Services Director

I have to say that I am so grateful to The Arc community with their patience and resolve this past fiscal year. We continue to learn how to live with COVID-19 and all the challenges it has presented to us. People coming together during this difficult time renews my faith in people and sense of community. The Arc had worked tirelessly to figure out creative ways to keep connected with the community during a time when we had to be isolated. As time went on, our system started to allow for some flexibilities in billing for services (Medicaid's Appendix K) such as providing virtual supports, family members living in the home working with their minor child, using more services hours than were allowed in the budget and so on.

With some caution, we have seen an increase of families resuming services and supports. Families who were concerned with the risk COVID posed to their loved one at the thought of in person services. Because of their individual circumstances we worked together as a team to help support the individuals we serve and their families in ways they felt most safe. This has led to families getting those much-needed supports for their children so they can help avoid some of the mental health risks of isolation.

We have gone several transitions. We changed our Electronic Medical Record (EMR- Online database and clinical notes for billing and Payroll) to OnTarget, an Aymira company. This was a much-needed change for us. It allows us to expand our services into behavioral health as well as comply with the new Electronic Visit Verification (EVV) system that the federal government mandated to start July 1st, 2021. EVV is basically staff checking in and out of their shift using GPQ to ensure services are being delivered correctly. Switching to EVV had proved to be a statewide challenge, as we continue to navigate the role between our Local Management Entity (Alliance, Cardinal, Vaya), HHAExchange (Third party Electronic Medical Record for the State) and The Arc. Although we faced some challenges with moving target dates and getting proper information out to providers like us in time, we worked hard to make sure there was continuity of care for those we serve. Our Individual Services team worked very hard to ensure services continued. Our Direct Support Professionals went through training and were very flexible and dedicated through the transition.

This year challenged The Arc of the Triangle critically look at our services and how we deliver them which allows us to support our participants and their families during these difficult times.

Innovations Waiver Services

- Alternative Family Living (AFL)
- Community Living and Supports
- Community Navigator
- Community Networking
- Respite
- Supported Employment
- Supported Living

B3 Medicaid Services

- Respite
- Supported Employment
- Community Navigator Services

COMMUNITY NAVIGATOR

by Marie Dionne, Assistant Director of Individual Services

It has been a year of growth for Community Navigator. Over the last 12 months we expanded our team from 1.5 to 2 full time Community Navigator positions, and our total caseload grew with 24 intakes, allowing us to serve 92 total individuals. As COVID pressed on, the Community Navigators stepped up their game, locating not only resources for personal protective equipment, but also a variety of virtual activities to keep their participants engaged. Our Community Navigators work daily to connect participants to the resources available in their communities. Over the last year we have assisted individuals and families with navigating guardianship, transitioning from institutional to group home life, managing their finances, advocating during school meetings, living independently, and finding free or low-cost local entertainment and engagement. As MCOs have transitioned and care teams have changed, our Community Navigators have remained a constant thread of support and guidance for the people we serve.

HUMAN RESOURCES

by Eileen Patrick, Human Resources Director

This year was difficult for so many. Yet somehow we were able to see learning and positivity came about from this year, too. In July of 2020, the initial shock of Covid was lessening, but a large portion of our employees were still furloughed and learning how to navigate a virtual world.

Human Resources learned how to transfer administrative duties to the virtual world. As Medicaid introduced “flexibilities” to the rules that govern staffing, many family members were stepping in to provide services to their loved ones. For many of our families the pandemic meant they no longer were able to work due to child care or health issues. We believed these types of changes would be temporary.

What was so incredible was as the pandemic wore on, our employees displayed over and over again their commitment to The Arc of the Triangle and our participants.

The Arc of the Triangle felt the pains of the national labor shortage. In this fiscal year, The Arc hired less than half the number of employees we hired in an average year pre-COVID. While this was disheartening, we made changes in our structure to accommodate these changes. We focused on some of our human resources practices and were able to improve them. Recruitment struggled, but forced us to try new things and create solutions that work.

Having fewer employees gave us the time to develop stronger relationships, focus on training and learn more about the needs of participants. Retention became more important due to the diminished workforce. As we emerge from the pandemic, we hope to be able to continue the improvements as our employment numbers increase. Our foundation is strong and ready to grow.

Congratulations EMPLOYEE OF THE YEAR

Natasha Pratt

Honorable Mention:

Marie Dionne
and
Keara Suzik

Employee of the Quarter recipients for 2020–21

July – September – 2020 Tony Hall

October – December 2020 – Brandi Hancock & Julia Baker

January – March 2021 – Alice Skeens & Alison Zucker

April – June 2020 – Hanna Steen



Drive-by Birthday celebrations for staff – a way to stay in touch!

COMMUNITY PROGRAMS ACROSS THE TRIANGLE

by Michelle Foy, Community Programs Director

The Community Programs continued to deal with the COVID-19 Pandemic during this reporting period and by July 2021 participating in virtual classes had become a way of life and a household staple for many. With the uncertainty and the ever-changing news reports related to COVID-19, The Arc's Community Programs were the one thing that provided a sense of normalcy. In addition to activities offering a safe, fun and reliable way to interact and stay active, it also proved to be a lifeline for so many individuals and helped to keep people connected and less isolated.

Online classes continued to be offered weekly via Zoom which consisted of Cooking Class Demonstrations, Triangle Self-Advocacy Network (TSAN) meetings, Chair Exercise and Choir Singalongs. As COVID-19 continued to impact our daily lives with mandated stay at home orders and self-quarantines, The Arc had to look at how we defined "support" and find new and creative ways to connect with the individuals we support on a larger scale. In October 2020 we launched Arc Triangle University (ATU). ATU is a series of online classes and recreational activities for children, teens and adults with five tracks- Health & Safety; Independent Living; Self-Advocacy & Self-Determination; Social & Recreational; Work Readiness. ATU allows for learning and socializing all from the safety of one's home.

We use Zoom to host all ATU classes, have online class rules and expectations and we also enable the waiting room and use a password to ensure cyber safety for our participants. Classes are offered on a rotating basis (5 or 8 weeks) and have included the following:

- Work Readiness
- Independent Living
- Cooking & Nutrition
- Gentle Yoga, Cardio Conditioning & Dance & Basic Workout
- Art Appreciation & Music Appreciation
- Basic & Intermediate Drawing
- Beginner's Voice
- Sing-a-long Class, featuring a Holiday Sing-a-long



TSAN ADA Project

In November 2020 TSAN members began working on an ADA Project, a video titled "What Makes a Zoom Meeting More Accessible to a Self-Advocate". Members worked in partnership with Karen Hamilton and the NC ADA Network, an initiative of the NC Council on Developmental Disabilities in which they received \$350 for their work. The project was completed in April with final edits made after that before distributing to the NC Council on Developmental Disabilities and added to The Arc's YouTube Page: <https://www.youtube.com/watch?v=5RiKmEcwzVo>

Party & Pic's with Santa

We were determined to continue the tradition of having The Arc holiday parties that are loved by so many, so we made the party virtual and held our very first Party & Pic's Virtual Holiday Party. Families were able to register their kids to have one on one time with Santa and Mrs. Claus, take pictures (on the computer screen) and then sign up to have group story time in which holiday classic stories were read to the children (*Twas The Night Before Christmas*, *How The Grinch Stole Christmas*).



VOLUNTEERS

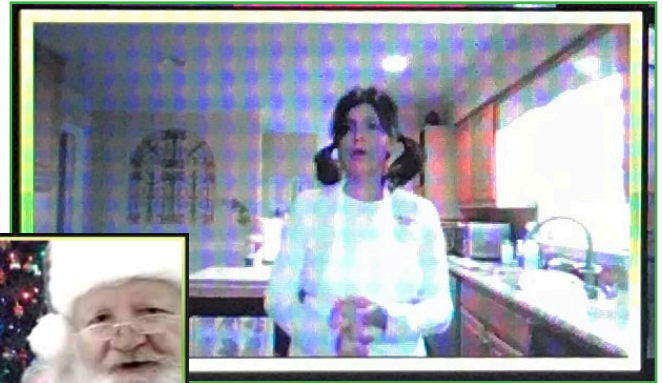
There are vital elements to making a successful non-profit agency. Volunteers and our community partners are one of the more important pieces. We recognize that while we partnered with only a few volunteers this year, we appreciate everyone who has helped out in some way with The Arc of the Triangle.

Community Program Virtual & ATU Instructors:

Hope Voelkel Karen Geringer
Marcy Voelkel Stephanie Marvin
Alisha Taylor Katherine Hart
Emily Wallace

Party & Pics with Santa:

Santa Bob & Helen Carter
Jay Shapiro



HOLIDAY GIFT DRIVE

Our Holiday Gift Drive was much more challenging in usual. Most of our supporters preferred to donate money rather than do the shopping. So while the donations were plentiful it meant Arc staff spent hours ordering and coordinating receipt, wrapping and delivery of gifts to over 120 individuals and 10 families.

The Arc of the Triangle was able to deliver gifts to many of our own participants, residents of the O'Berry Center, as well as participants served by The Arc of North Carolina.

Pleasant Grove United Methodist Church

Glaxo Smith Kline

Inner Health Chiropractic

RedHat

Sally & Duane Bartholomew

Melissa Bennett

Dr. Kira Cervenka

James Cornell

Derek Elenbaas

Jackie Wilson AND MANY MORE!!



COMMUNITY PARTNERS & EVENTS

Due to the COVID-29 pandemic, we were unable to partner with any community parnters except the Raleigh Santa & Mrs. Claus Organization for Party & Pics and the NC Museum of Art, sharing resources at Art in Bloom.



2021 Arc AWARDS

THE PRESIDENT'S AWARD

Christine Ryan

THE CHARLES F. BLANCHARD DISTINGUISHED SERVICE AWARD

Colleen Lanigan

PROFESSIONAL OF THE YEAR

Brianne Bates

TEACHER OF THE YEAR

Diane Goodman

EMPLOYER OF THE YEAR

Johnny's Pizza; Stephen Roark

SIBLING OF THE YEAR

Victoria C. Nneji

SUPPORT PROFESSIONAL OF THE YEAR

Tony Hall

SUPPORT PROFESSIONAL OF THE YEAR

Coleman Simpson

DIRECT CARE PROFESSIONAL OF THE YEAR

Crystal Kelly Powell

VOLUNTEER OF THE YEAR

Hope Voelkel Emily Wallace

Katherine Hart Stephanie Marvin

Alisha Taylor

FUND DEVELOPMENT

Thank you for ^{NOT} coming to The Arc of the Triangle's

CASINO ROYALE

Saturday, October 20, 2020 7pm via ZOOM!

Thank you to our sponsors!

ETHAN'S
FRIENDS

FULL HOUSE
IBM

P
PUBLIX SUPER MARKETS
CHARITIES

The Arc
of the Triangle

FLUSH

CARY ESTATE PLANNING
Wills Trusts Probate Elder Law

THE
ELENBAAS FAMILY

HealthPartners
Pediatrics

THE
KELLER FAMILY

MARSH & MCLENNAN
AGENCY

Pediatric
Neurology PA

RALEIGH
NEUROLOGY
ASSOCIATES, P.A.

SecondStory Health

TWO PAIRS

APPLE, KOCEJA
& ASSOCIATES, P.A.
Chartered Professional Accountants

Peter Chae

Friends
of
Gerald Baugh

The
Madden Family

NC Electric
Cooperatives

Northwestern Mutual
FINANCIAL ADVISORS
David Woody, CLU, ChFC

OnPar
Technology

RALEIGH
HOMES
REALTY

JOSH RAVITCH
&
AMY ROSENTHAL

THE FAMILY
OF
JIMMY STOCKLEY

UMF United Methodist
Foundation of NC

WithersRavenel
Law Firm, PLLC

ALL IN

Marie Hughes & Judy DiDonato • Hillary Luster • Christine Ryan & Katie Holmes

FOUNDATIONS, GRANTS & LOCAL SUPPORTERS

Amazon Smile

Cardinal Track Club

Fidelity Charitable Gift Fund

IBM Employee Giving

Knights of Columbus

Orange County

Town of Carrboro

Town of Chapel Hill

United Methodist Men

Zeta Tau Alpha Sorority, UNC

OUR FUNDRAISERS

Singing Valentines

End of Year Giving

Kendra Scott Gives Back



Spring Fling Weekend March 20 & 21

2 great online fundraising events supporting
The Arc of the Triangle



The Arc brings
us together,
even when
we can't be
together.



Abraham enjoying the ATU
Basic Workout Class from
the safety of his home.



Annie helping with
Cooking class- keeping
busy and having fun!

CLICK
HERE
TO
DONATE
TODAY

amazon smile
You shop. Amazon gives.

SUNDAY, APRIL 25TH
1:00 PM until 3:00 PM
KENDRA SCOTT AT THE STREETS OF SOUTHPOINT
8030 Renaissance Pkwy, Suite 920, Durham, NC 27713
THE ARC OF THE TRIANGLE
20% of profits will be given to the organization.
KENDRA SCOTT

The Every Voice Choir 
presents
Singing Valentine!

SUPPORTERS

\$2500+

Blue Cross Blue Shield
Cardinal Track Club
Nick Keller

\$1500+

Colleen Armstrong
Melwood Horticultural Training Center
Carlson Family Foundation
University Presbyterian Church
Fidelity Charitable Gift Fund
Zeta Tau Alpha Foundation
Jennifer Pfaltzgraff
Red Hat, Inc.

\$1000+

Schwab Charitable Fund
United Way of the Greater Triangle
Lamb Foundation of NC, Inc.
American Endowment Foundation
Derek D. Elenbaas
Duane Phillip Bartholomew
Melissa Bennett
Yokabitus Law, PLLC

\$500+

CI Marketing Group, LLC
Ketwan Williamson
Methodist Men
Roxana Pourdeyhyimi, MD
Alice Wertheimer
Karen Geringer
Meredith R. Ellington
Wells Fargo
Eman Ziada Brandt
Alonzo Cole
Blankenship Associates, Inc.
David G Woody
Peter Chae
Raleigh Homes Realty
Robert Cooney
Timothy Humphrey
United Methodist Foundation
IBM Employee Services Center
Christine Ryan

\$250+

James Steele
United Way of Kansas City
GlaxoSmithKline
Principled Technologies, Inc
Michael Madden
Thomas Wilder
Kendra Scott LLC
Hillary Laster
Carolyn Harper
Marie L. Hughes
Lynn Cotterill
William Hoffman
Laura & Ken Alden
Debra Liles
Nancy P. Pfaltzgraff
Andy Strada
Arnold Kaluzny
The Benevity Community Impact Fund
Douglas Patterson
Girish and Poonam Pande
Jennifer Eileen thompson
Joe Dew
Lia McNeilly
Mary Beth & Dale Stillwell
Triangle Sons of Italy

\$100+

John O'Donovan
Dawn Rohlik
SunTrust
Dawn Selby
Carol Ann Bylinski

Carol Conway
Eneta Mcalister
Mary June Jones
Sandra Hirata
Susan Ciolino
Jackie Kelty
Brandon Moorefield
Renee Gannon
Amazonsmile Foundation
Kathryn Jones
Church of St. Thomas More
David Demarini
Jennifer Page
Judith DiDonato
Lora Dagenhart
Mary Kessler
Neil Falkingham
Patrick Rameas
Eileen Patrick
Eman Brandt
Derek Langston
Kerry McCarthy-Adams
William Keller
Traci Sheaffer, MD
Deborah Moehring
Suzanne Jones
Robert Hartman
Network for Good
Albert V Failla
Amy Moulds
Ann Matthyse
Arlene Ramos
Carla N. Bernstein
Carol Moore
David Pearlschwig
Dawn E. Enochs
Debbie Ray
Edward Scott Thomas
Heather Krasznai
IQVIA

Jamie Beavers
Jane Ellen Fisher
Jillian Anzalone
John Davis
John W. Becton
Joseph Morgan
Julie White
Karen R. Preis
Kevin Mercer
Kimberly Tart
Lynn Benson
Marissa Tew
mark Wollerman
Melinda Brown
Melissa Kaluzny
Melissa Stockley Jones
Michael Tane
Millie Kabrick
Patricia Mahoney
Randall L Jones
Randy Kabrick
Rhonda Wieboldt
Richard Watts
Robert & Barbara Smith
Sara Candore
Sarah Weiser
Thomas Davis
Tom & Patty Davis
Karen Velasquez

\$50+
Sun Trust United Way Campaign
Beth Warren
Wendy Steele
Deborah Stanford
Donna J Kregor
Mark Pfaltzgraff
Lisa Hanson
Patrick Davis

Jen Sarra
Joey Kessler
Sherri H Claes
United Way of South Hampton
Tara Moore
Adela Van Name
Allison Tyma
Annabel Sy
Barbara Holmes
Bonnie Simm
Bruce Hunt
Carol Saur
Carrie Shaffer
Catholic Daughters of the Americas
Chloe Strauss
Christina Flake
Christopher E. Koller
Cynthia Callahan
Daniel Brookshire
David Charles Kenney
Denise Llyod
Edith H Horne
Elizabeth Keating
Fred and Lisa Clifford
Gattis Smith
George E. Forrest Jr.
Gina Rhoades
Henry Jones
Jack DeCicco
Janice Verbic
Jerry R. Mumford, Jr.
Jessica Stapleton
Joshua R Ravitch
Kenneth G. Oakley
Kevin McCann
Kim Powell
Lannon Pias
Leslie Ann Welch
Linda Piper
Lydia Hoyle
Marco A Galaverna
Marsha McDonald
Maureen Kocisko
Megan Golonka
Pam Knott
Pamela & Peter Catlin
Paul Braxton
Ralph & Carolyn Goldsberry
Raymond Farrow
Reece Dillard
Robert Schwab
Roy Borden
Rubilet V. Staten
Rusty Mumford
Sam D. Bryan
Sarah Mittermeier
Scott Hanson
Shawn Lewis
Shera StClair Farmer
Sherri LaCreta
Steven Jacobson
Susan Reed
Terri Home
Tori Pyke
Valerie Zipf
Holly Gross
Irene VanderWeit
Mildred Brown

>\$50

Ashely Jamison
Dona K. McNeill
Grant & Brenda Peterson
Kellyann Breest
Ken Alden
Kerry Hutchins
kim Feller
Kimberly McClain-Coleman
Rex Mercer

Sam Jackson
Vickie Yongblood
Barbara A. Prillaman
Elizabeth LaPierre
Regina Dropkin
Steven Rubin
Terry Curro
Elizabeth Zikmanis
Julia Rhan
Leslie Boyce, MD
Lynn Collar
Maia Keller
Rhonda O George
Takia Evans
Abraham Karpel
Adrienne Kittle
Amy Cole
Carmen Lanz-Garcia
David Brown
Jamie Richardson-Casey
Jennifer Walken
Jessica Gutierrez
Jessyka Glatz
John Kessler
Karen Hamilton
Kenzie Clark
Leah Hoyte
Linda Hebert
Lucy A. Harber
Marcia McDonald
Mary Kuhr
Noah Byrd
Robin Elliott
Robin Pineda
Susan M. Harvell
Brandi Hancock
Dennis Morgan
James Cornell
Megan Eaker
Nancy Szymkowiak
Susan Swearingen
Thomas Brown
Aaron Dropkin
Amelia Langston
Catherine Rabon
Christine Franke
Courtney Turner
Darrin Frey
Erik Eide
Derek Flake
Gunnar Levin
Noah Hrynnych
James L Young III
Jeffrey P. Horsman
Keara Suzik
Laurie Nederveen
Mason Dunlap
Matthew B. Thompson
Matthew Howard
McKenna, Andrew
Ishan Munshi
Preethi Sriram
Richard Kreiselman
Robert John Gillis
Ronnie Dean Marshall, Jr.
Samuel P. Dickinson
Toney McNair
Ewan Toscano
Richard Watson
Aprell Brown
Cheryl Alston
Heather A. Sapp
Jayne Jungen
Judith Diab
Lauren Shepard
David B. Kranau
Hope Voelkel

A SUMMARY OF THE 2020-2021 FISCAL YEAR

Total Public Support and Revenue:	\$3,082,053
Total Expenses	\$2,542,000

INCOME

Contributions	75,411
Special Events	7,029
Government Grants	134,267
PPP Loan Forgiveness	401,482
Contracted Services	2,407,009
Program Service Fees	6,299
Interest/Dividend Income	2,275
<u>Realized & Unrealized Gains</u>	<u>55,499</u>
	\$3,082,053

EXPENSES

Program Services	2,211,344
Community Programs & Events	19,735
Supporting Services:	
Management & General	288,143
Fundraising	12,328
<u>Payments to Affiliated Organizations</u>	<u>10,450</u>
	\$2,542,000



2020-2021 BOARD OF DIRECTORS

Christine Ryan/Maia Keller, President

Maia Keller/Hillary Laster, Vice President

Josh Ravitch, Secretary

Derek Elenbaas, Treasurer

Dave Woody, Past President

Laura Alden

Allison Baer

Peter Chae

Kenzie Clark

Robert Faircloth

Nick Keller

Roxana Pourdeyhimi

Rusty Mumford

Paul Yokabitus

JOIN

To become a member:

- visit our website to join online
- call the office to have a membership form sent to you

SUPPORT

The Arc of the Triangle is funded through state and local funding, revenue generated from its programs and donations from Arc members, corporate and foundation grants, and state and federal employee workplace giving programs. The Arc also sponsors fundraising events to bridge the gap in funding support and to add new services.



OUR LOCATIONS

Durham/Orange

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Chapel Hill, NC 27517

Wake

5121 Hollyridge Drive | Suite 100

Raleigh, NC 27612

919-942-5119

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